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Work Completed Summary

4/28/2011 11:20:00 AM - 5/12/2011 11:20:00 AM

Company

TAM Industries
123 Industrial Way
Ottawa, Ontario
CA

Contact

TAM
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Site Name: TAM Industries
Period: 4/28/2011 11:20:00 AM - 5/12/2011 11:20:00 AM
Created On: 5/12/2011 11:29:20 AM

Alerts Cleared				
Category	Device/Website/Site	Alert Configuration	Time Cleared	Ticket
OS				
System Events	VVACHAEV-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	STUDENT002-DT	A Service or Driver Failed To Start Alert	5/2/2011 9:09:08 AM	N
System Events	STUDENT002-DT	Service Terminated Unexpectedly Alert	5/2/2011 9:09:08 AM	N
System Events	VPARTI-WKS	The shell stopped unexpectedly	5/2/2011 9:09:08 AM	N
System Events	CHUDICI-WKS	The Service has reported an invalid current state	5/2/2011 9:09:08 AM	N
Security Events	OMT	Account Locked Out	5/2/2011 9:12:11 AM	N
Security Events	SYORKE-DT	Account Locked Out	5/2/2011 9:12:11 AM	N
System Events	MLEVAC-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	WIN-7HAY7CR38VF	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
Security Events	TAMOM	Account Locked Out	5/2/2011 9:12:11 AM	N
Security Events	ANTEC-MARK	Account Locked Out	5/2/2011 9:12:11 AM	N
Security Events	APPLIANCE	Account Locked Out	5/2/2011 9:12:11 AM	N
Security Events	ELAI-DT	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	CONSULTANT3	Account Locked Out	5/2/2011 9:12:10 AM	N
System Events	MLEVAC-WKS	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
Performance Counters	WIN-7HAY7CR38VF	Low Memory	5/2/2011 9:04:11 AM	N
Security Events	STUDENT002-DT	Account Locked Out	5/2/2011 9:12:10 AM	N
System Events	PINOS-WKS	The Service has reported an invalid current state	5/2/2011 9:09:08 AM	N
System Events	PINOS-WKS	service hung on starting	5/2/2011 9:09:08 AM	N
System Events	PINOS-WKS	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	INTEL-SVR	A duplicate name had been detected on the TCP Network	5/2/2011 9:09:08 AM	N
System Events	PWENTWORTH-DT	Windows Update Client Installation failure	5/2/2011 9:09:08 AM	N
System Events	PWENTWORTH-DT	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
Security Events	WIN-7HAY7CR38VF	An account failed to log on.	5/2/2011 9:12:10 AM	N
System Events	Hans Workstation	The driver detected a controller error	5/2/2011 9:09:08 AM	N
Security Events	STORAGE	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	LILIAROUUM-DEV	Account Locked Out	5/2/2011 9:12:10 AM	N
System Events	MLEVAC-WKS	The shell stopped unexpectedly	5/2/2011 9:09:08 AM	N
System Events	ALAIN-OM1	Shutdown Unexpected Alert	5/2/2011 9:09:08 AM	N

Alerts Cleared				
Category	Device/Website/Site	Alert Configuration	Time Cleared	Ticket
System Events	BE2010	Shutdown Unexpected Alert	5/2/2011 9:09:08 AM	N
System Events	JALINK-DT	Shutdown Unexpected Alert	5/2/2011 9:09:08 AM	N
System Events	JWA-LPI-OM	Shutdown Unexpected Alert	5/2/2011 9:09:08 AM	N
Security Events	JALINK-DT	Account Locked Out	5/2/2011 9:12:10 AM	N
System Events	PWENTWORTH-DT	The driver detected a controller error	5/2/2011 9:09:08 AM	N
System Events	WIN2K3EER2	Shutdown Unexpected Alert	5/2/2011 9:09:08 AM	N
System Events	CHUDICI-WKS	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	CHUDICI-WKS	Windows Update Client Installation failure	5/2/2011 9:09:08 AM	N
System Events	VVACHAEV-WKS	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	PINOS-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
Security Events	MLEVAC-WKS	An account failed to log on.	5/2/2011 9:12:10 AM	N
Performance Counters	INTEL-SVR	Low Memory	5/2/2011 9:18:12 AM	N
System Events	OMT	Windows Update Failure Alert	5/2/2011 9:09:08 AM	N
System Events	SYORKE-DT	Service Or Driver Failed To Start Alert	5/2/2011 9:09:08 AM	N
System Events	INTEL-SVR	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	LSHE-WKS	The Service has reported an invalid current state	5/2/2011 9:09:08 AM	N
System Events	LSHE-WKS	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	VVACHAEV-WKS	The Service has reported an invalid current state	5/2/2011 9:09:08 AM	N
Performance Counters	STUDENT002-DT	High CPU Usage	5/2/2011 9:12:51 AM	N
Security Events	STORAGE	Logon Failure Alert	5/2/2011 9:12:10 AM	N
Security Events	STORAGE	Logon Failure Alert	5/2/2011 9:12:10 AM	N
System Events	STUDENT002-DT	Unable to renew IP Address Alert	5/2/2011 9:09:08 AM	Y
Performance Counters	BE2010	Low Disk Space	4/28/2011 3:45:41 PM	N
Security Events	ELAI-DT	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	OMT	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	TAMOM	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	SYORKE-DT	Account Locked Out	5/2/2011 9:12:10 AM	N
Security Events	APPLIANCE	Account Locked Out	5/2/2011 9:12:09 AM	N
Security Events	ANTEC-MARK	Account Locked Out	5/2/2011 9:12:09 AM	N
System Events	Hans Workstation	The Service has reported an invalid current state	5/2/2011 9:09:08 AM	N
System Events	Hans Workstation	Automatic Updates is now paused.	5/2/2011 9:09:08 AM	N
System Events	ANTEC-MARK	Service Or Driver Failed To Start Alert	5/2/2011 9:09:08 AM	N
Performance Counters	RSANDIFORD-PC	High CPU Usage	5/2/2011 9:58:16 AM	N
Security Events	JALINK-DT	Account Locked Out	5/2/2011 9:12:09 AM	N
Security Events	CONSULTANT3	Account Locked Out	5/2/2011 9:12:09 AM	N

Alerts Cleared				
Category	Device/Website/Site	Alert Configuration	Time Cleared	Ticket
System Events	VPARTI-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	Hans Workstation	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	INTEL-SVR	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	LSHE-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	CHUDICI-WKS	Windows is unable to connect to the Automatic Updates	5/2/2011 9:09:08 AM	N
System Events	SYORKE-DT	Service Or Driver Failed To Start Alert	5/2/2011 9:09:08 AM	N
Performance Counters	MO-MAT	Low Disk Space	5/2/2011 10:26:18 AM	N
Performance Counters	PWENTWORTH-DT	Low Memory	5/2/2011 9:10:42 AM	N
Performance Counters	PINOS-WKS	Low Memory	5/2/2011 9:03:59 AM	N
Security Events	PWENTWORTH-DT	An account failed to log on.	5/2/2011 9:12:09 AM	N
System Events	PWENTWORTH-DT	service hung on starting	5/2/2011 9:09:08 AM	N
Performance Counters	SSARAZIN-DT	High CPU Usage	5/2/2011 9:16:53 AM	N
System Events	ALAIN-OM1	Shutdown Unexpected Alert	5/2/2011 9:02:24 AM	Y
Performance Counters	MO-MAT	High CPU Usage	4/29/2011 5:37:16 AM	N
Performance Counters	MO-MAT	High CPU Usage	4/30/2011 12:07:17 AM	N
Performance Counters	ALAIN-OM1	High CPU Usage	4/30/2011 2:59:32 AM	N
Performance Counters	MO-MAT	High CPU Usage	4/30/2011 5:37:17 PM	N
Performance Counters	ALAIN-OM1	High CPU Usage	4/30/2011 8:29:32 PM	N
Performance Counters	SANITY-INT	Low Memory	5/1/2011 12:47:44 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/1/2011 10:37:18 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/1/2011 11:37:18 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/2/2011 5:52:19 AM	N
Performance Counters	MO-MAT	High CPU Usage	5/2/2011 10:22:19 AM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 1:00:58 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 1:30:58 PM	N
System Events	SYORKE-DT	Service Or Driver Failed To Start Alert	5/4/2011 9:13:32 AM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 3:45:58 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 4:45:58 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 5:30:58 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 6:30:59 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 7:00:59 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/2/2011 7:22:20 PM	N
Performance Counters	SLAUGHTER2K3X64	Low Memory	5/2/2011 8:45:59 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/3/2011 3:07:20 AM	N
System Events	WIN-7HAY7CR38VF	Windows is unable to connect to the Automatic Updates	5/4/2011 9:13:32 AM	N

Alerts Cleared				
Category	Device/Website/Site	Alert Configuration	Time Cleared	Ticket
Performance Counters	MO-MAT	High CPU Usage	5/3/2011 9:07:20 AM	N
Performance Counters	SANITY-INT	High CPU Usage	5/3/2011 3:25:47 PM	N
Performance Counters	DELK-PC	High CPU Usage	5/4/2011 11:24:28 AM	N
Performance Counters	CONSULTANT3	Low Memory	5/4/2011 6:19:36 PM	N
Performance Counters	CONSULTANT3	Low Memory	5/4/2011 11:19:36 PM	N
Performance Counters	ALAIN-OM1	High CPU Usage	5/4/2011 9:59:37 PM	N
Performance Counters	CONSULTANT3	Low Memory	5/5/2011 9:19:36 AM	N
Performance Counters	CONSULTANT3	Low Memory	5/5/2011 9:49:36 AM	N
Performance Counters	MO-MAT	High CPU Usage	5/5/2011 2:37:22 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/5/2011 5:52:22 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/5/2011 7:22:23 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/5/2011 9:22:23 PM	N
Performance Counters	MO-MAT	High CPU Usage	5/6/2011 9:22:23 AM	N
Performance Counters	MO-MAT	High CPU Usage	5/6/2011 1:37:24 PM	N
Performance Counters	STUDENT002-DT	Low memory	5/9/2011 4:12:49 PM	N
Security				
MBSA Scan	STUDENT002-DT	Unable To Scan Alert	5/2/2011 9:40:21 AM	N
MBSA Scan	STUDENT002-DT	Check Failed Critical Alert	5/2/2011 9:40:21 AM	N
MBSA Scan	STUDENT002-DT	Check Failed Not Critical Alert	5/2/2011 9:40:21 AM	N
MBSA Scan	STUDENT002-DT	Best Practice Alert	5/2/2011 9:40:21 AM	N
MBSA Scan	STUDENT002-DT	Check Not Performed Alert	5/2/2011 9:40:21 AM	N
Application				
Database	STORAGE	Database backed up	5/4/2011 9:14:15 AM	N
Device Down				
Offline	VVACHAEV-WKS	Server is down	5/2/2011 9:12:51 AM	N
Offline	INTEL-SVR	Server is down	5/2/2011 9:12:51 AM	N
Server Restart	WIN2K3EER2	Server has restarted	5/2/2011 9:12:51 AM	N
Server Restart	APPLIANCE	Server Restarted	5/2/2011 9:12:51 AM	N
Server Restart	VVACHAEV-WKS	Server has restarted	5/2/2011 9:02:24 AM	N
Offline	ALAIN-OM1	Server is down	4/28/2011 2:32:47 PM	N
Offline	PWENTWORTH-DT	Server is down	5/2/2011 9:02:24 AM	N
Offline	SYORKE-DT	Server is down	5/2/2011 9:02:24 AM	N
Offline	SYORKE-DT	Server is down	5/2/2011 3:18:26 PM	N
Offline	WIN2K3EER2	Server is down	5/2/2011 10:42:15 AM	N
Offline	JWA-LPI-OM	Server is down	5/2/2011 1:37:59 PM	N
Server Restart	MO-MAT	Server Restarted	5/3/2011 11:52:59 AM	N
Server Restart	WIN2K3EER2	Server Restarted	5/4/2011 9:13:32 AM	N

Alerts Cleared				
Category	Device/Website/Site	Alert Configuration	Time Cleared	Ticket
Offline	PINOS-WKS	Server is down	5/4/2011 9:13:32 AM	N
Offline	CONSULTANT3	Server is down	5/10/2011 10:41:43 AM	N
Offline	ALAIN-OM1	Server is down	5/11/2011 5:15:36 PM	N
Uncategorized				
Uncategorized	BE2010	C Disk Space	5/2/2011 9:12:51 AM	N
Uncategorized	RSANDIFORD-PC	Software Installed on Win7 Machine	5/2/2011 9:12:51 AM	N

Tickets Closed				
ID	Title	Category	Assigned To	Priority
18	Shutdown Unexpected Alert	Service Requests	Admin	Low

Remote Management History		
Protocol	Total Session Time	Session Count
ManagementUtilities	4mins 4secs	7
RDP	1min 12secs	2

Scripting History				
Scheduled Time	Task Name	Script	Device	Status
4/28/2011 1:51:13 PM	DM Push - Different Site	Install Device Manager	JZEEMAN-DT	System Error
4/28/2011 2:23:38 PM	DM Install	Install Device Manager	JZEEMAN-DT	Script Error
4/28/2011 2:27:52 PM	DM Push - Different Site	Install Device Manager	JZEEMAN-DT	Succeeded
5/10/2011 11:20:00 AM	Alert if SVCHost is found	List Running Processes	OMT	Succeeded